



GRAMMAR PRACTICE

# Have Something Done in Consumer Life

Shopping and Consumer Life | Services and repairs | Cambridge IGCSE ESL 0511

## 1. Lead-in discussion

Talk with a partner. You may already use this grammar without noticing it.

No.	Question
1	Where can people have a phone repaired?
2	Have you ever had clothes altered or shoes repaired?
3	Why might someone have a package delivered to their home?
4	What services do people pay others to do?

## 2. Grammar in context

Read the text. The bold phrases show the grammar used in a natural topic context.

### Paying for Services

Many consumers do not replace items immediately. If a phone screen breaks, they may **have it repaired** instead of buying a new device.

Some people **have clothes altered** so that they fit better. Others **have shoes repaired** because it is cheaper and less wasteful than buying new ones.

Online shopping has also changed services. Customers often **have groceries delivered** to their homes, and busy families may **have meals prepared** by local restaurants for pick-up or delivery.

## 3. Notice the pattern

Use have something done when someone else does a service for you.

Use	Form / signal	Example
Present	have/has + object + past participle	I have my phone repaired.
Past	had + object + past participle	She had her shoes repaired.
Future/plan	am going to have + object + past participle	He is going to have his laptop fixed.
Meaning	someone else does the work	They have groceries delivered.

## 4. Build accurate sentences

Complete each sentence using the grammar focus. Then write two examples of your own.

No.	Prompt	Use	Your answer
1	I / my phone screen / repair.	have	
2	She / her shoes / repair / last week.	had	
3	They / groceries / deliver / every Friday.	have	
4	He / his laptop / fix / tomorrow.	going to have	

1. \_\_\_\_\_

\_\_\_\_\_

2. \_\_\_\_\_

\_\_\_\_\_

## 5. Use it in exam answers

Complete the tasks using the grammar focus naturally.

Task	What to do
Speaking	Talk about services people use instead of doing things themselves.
Writing	Write a short review of a repair or delivery service using have something done.
Reading	Underline causative have structures in the context text.

## 6. Common mistakes

Correct the mistakes.

No.	Mistake	Your correction
1	I repaired my phone screen at the shop.	
2	She had repaired her shoes by someone.	
3	They have deliver groceries every Friday.	
4	He will have his laptop fix tomorrow.	

## 7. Topic discussion questions

Use these for pair work, small-group discussion, or speaking-test warm-up practice.

1. Is it better to repair broken items or buy new ones?
2. What services are useful for busy families?
3. Should delivery services be cheaper?
4. What item would you rather have repaired than replace?

# Have Something Done in Consumer Life

## 4. Build accurate sentences

1. I have my phone screen repaired.
2. She had her shoes repaired last week.
3. They have groceries delivered every Friday.
4. He is going to have his laptop fixed tomorrow.

Own answers will vary. Check that the grammar focus is accurate and natural.

## 6. Common mistakes

1. I had my phone screen repaired at the shop.
2. She had her shoes repaired.
3. They have groceries delivered every Friday.
4. He will have his laptop fixed tomorrow.

## Notes for checking

1. Present: have/has + object + past participle - I have my phone repaired.
2. Past: had + object + past participle - She had her shoes repaired.
3. Future/plan: am going to have + object + past participle - He is going to have his laptop fixed.
4. Meaning: someone else does the work - They have groceries delivered.